

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT
State: Arizona

ELIGIBILITY CONDITIONS AND REQUIREMENTS

Survey and Certification Education Program

The State has in effect the following survey and certification periodic educational program for the staff and residents (and their representatives) of nursing facilities in order to present current regulations, procedures and policies.

The survey and certification agency (ADHS) will:

- 1) continue to actively participate in various private and public committees that deal with participation in Medicare of nursing facilities;
- 2) participate in educational training programs, such as advance directives and the Americans With Disabilities Act;
- 3) provide additional technical assistance, as needed, via telephone or by conference;
- 4) participate in training for the Ombudsman. Survey staff shall continue to include the Ombudsman in the certification process as outlined in the Omnibus Budget Reconciliation Act of 1987;
- 5) provide on an on-going basis, additional regulatory information to residents/provider staff during survey process;
- 6) disseminate, on an on-going basis, regulatory changes or clarifications to the provider/client community via informational newsletters/brochures and, as needed, through conferences or seminars;
- 7) provide assistance to educational institutions who train individuals employed or seeking employment in a certified nursing facility;

TN No. 92-20

Supersedes

TN No. none

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- 8) promote resident/client review of nursing facility records which are maintained within the certification agency. These records contain the last three (3) years of compliance with licensing/certification requirements by the nursing facility and reflect a nursing facility's ability to meet the needs of the residents;
- 9) disseminate and coordinate certification information through the ADHS Provider Advisory Council;
- 10) disseminate certification information through provider trade associations; and
- 11) advise providers at the time of on-site surveys, regarding the availability of the survey and certification agency to answer resident/family/public questions regarding Medicare certification.

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